

Get Connected



- 1 Connect to **ASK4 WiFi / ASK4 Wireless**
(or via cable to wall port if available)
- 2 Go to **signup.ask4.com**
- 3 Follow Signup Process

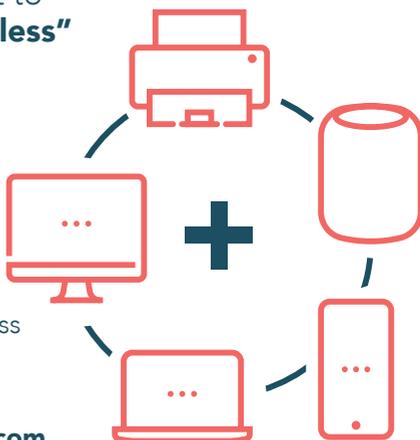
Add additional devices



- 1 On your new device, connect to **"ASK4 WiFi" / "ASK4 Wireless"**
(or via cable to wall port if available) and log into **myaccount.ask4.com**
- 2 Click on **"Enable this device"**

No web browser? No problem!
You can also add your device's MAC address at **myaccount.ask4.com** to get connected

For help connecting different devices including Smart TVs, visit support.ask4.com



ASK4

Contact us



Account Renewal

Once the duration of your chosen package has passed, your connection will expire. A message should appear on your devices to notify you of this.

Follow the steps below to renew your connection:

- 1 Login to **myaccount.ask4.com**
- 2 Click on “**Renew My Connection**” in the expiry alert on top of the dashboard
- 3 Select a package of your choice and follow process to checkout



Chat with us now!

Simply scan the QR code on your smartphone or tablet. Alternatively, join our Live Chat at support.ask4.com

We're here for you 24/7.

You can contact us on Live Chat or via any of the methods below:



support@ask4.com



UK: 0114 303 3232



facebook.com/ask4broadband

ROI: 00353 1513 7413



[@ask4support](https://twitter.com/ask4support)

NL: 0031 (0)202 254 856



ASK4 Diagnostics

On App Store and Google Play

Network Diagnostics at the touch of a button

DK: 0045 327 49070

SE: 0046 855 121 680

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support.ask4.com